Grand View Hotel Cleveland

Santa Came Early Promotion Terms & Conditions

1. **Promotion Period** The promotion period will run from 12:00am November 1 2026 until 11:59pm November 30 2026.
2. **Eligibility**
    - Entry is open to current Grand View Hotel, Cleveland members.
    - Entrants must be aged 18 years or over.
    - Employees of Grand View Hotel Cleveland are not eligible to enter or win.
3. **How to Enter** Members can earn entries via the following methods:

    i. **Kiosk Entry**
    - To enter, members must swipe their membership card at the kiosk near the gaming room.
    - One (1) swipe equals one (1) entry.
    - Limit of one (1) entry per member, per day.
4. ii. **Gaming Room Entry**
    - Members will receive one (1) additional entry for every $10 of gaming turnover accumulated during the promotional period.
    - Gaming entries are automatically tracked and recorded against the member's card.
    - There is no limit on the number of gaming entries a member may earn.
5. **Prize**
    - One (1) winner will receive a $1000 VISA gift card
    - The prize is not transferable, exchangeable or redeemable for cash.
6. **Draw & Winner Notification**
    - The winner will be drawn at random via an electronic barrel draw on Tuesday December 1 2026.
    - The winner will be notified via the contact details associated with their membership.
    - The winner must respond within 7 days of notification or GVH reserves the right to redraw.
7. **General Conditions**
    - By participating, entrants agree to these Terms & Conditions.
    - Grand View Hotel Cleveland reserves the right to verify the validity of entries and entrants.
    - The venue reserves the right to amend, suspend, or cancel the promotion at any time, subject to applicable laws.
    - Gamble Responsibly. If you or someone you know needs support, contact the Gambling Help Service on 1800 858 858 or visit gamblinghelponline.org.au.